



CONSUMER WARRANTY

ONE-YEAR, PARTS AND IN-HOME SERVICE.

SERVICE AND TECHNICAL SUPPORT

- The Sleep Chest customer service department can be contacted at **1-888-270-8538** between 8:00 am and 4:00 pm MST, Monday through Friday for warranty or any maintenance and service questions.
- Consumers will need a copy of the sales receipt, or proof of purchase when they contact the Sleep Chest service department regarding the warranty. If the consumer does not have this, a sleep chest customer service representative will attempt to contact the original retailer.

PRODUCT REPAIRS

- Sleep Chest product have been designed to be easily repaired and most can be performed by the consumer in their own home with parts and instructions supplied by Sleep Chest. If a Technician visit is required Sleep Chest or your retailer will arrange
- Warranty Coverage Period - Warranty coverage starts at the time that the consumer receives their Sleep Chest.
- Parts - All parts deemed necessary for repairs will be shipped to the consumer by the Sleep Chest service department at no charge to the consumer.

CONSUMER WARRANTY LIMITATIONS.

- This Warranty is valid for Sleep Chest sold in Canada.
- In-Home service will be performed by Sleep Chest authorized field service personnel.
- Fading, wear and piling of fabrics occurs naturally and does not constitute a defect under this warranty. Natural markings, grain and dye variations in wood do not constitute a defect under this warranty.
- Warranties do not cover any loss or damage resulting from unauthorized repairs or modifications, improper use, dropped product, transportation damage, theft, or environmental conditions.
- Notwithstanding the above, if replacements parts for defective materials are not available, Sleep Chest reserves the right to make substitutions in lieu of repair or replacement.

Warranties do not apply to rental, business, commercial, institutional, or other non-residential users.