



SLEEPHEST™ MATTRESS 5 YEAR PERFORMANCE WARRANTY

This warranty covers only the original consumer purchaser.

Mattress Warranty: 5 years

Mattress Warranty Exclusions and Limitations:

This warranty applies only to the original purchaser and is valid if used properly. Proper use means using the mattress with your SleepChest™ cabinet bed. Proper use also means that the product was not abused by the purchaser. This includes keeping the mattress properly stored inside the cabinet, and free of moisture.

This warranty does not apply to a purchaser's personal comfort preferences, such as the firmness of the mattress, bed height, weight, etc., or to normal body impressions of 1" or less.

Mattress manufacturing defects include:

- (a) seams coming apart
- (b) visible permanent compression of the mattress surface greater than 1"

Mattress manufacturing defects DO NOT include:

(a) faults in the cosmetic appearance, such as wrinkles on the fabric (b) cosmetic changes that naturally occur over time, including natural blemishes in the fabric; (c) mattresses that may have been soiled, dampened, burned, stained or otherwise abused; (d) mattress dimension (width, length and or height) discrepancies of up to ± 1.5 "; and/or (e) appearance of mold on and/or infestation with vermin (such as bed bugs) due to improper and unsanitary care of the mattress. Also, we do not guarantee your new mattress will not have a scent. All natural and man-made materials can have a scent and often do. None of our materials have a toxic emission based on scientific, 3rd party verification. A natural occurring scent is not a warranty issue.

Warranty Performance

We will repair or replace the defective mattress or the defective component(s) of the mattress. In the case of a manufacturing defect in a component of the mattress, such as the mattress cover, we may elect to repair or replace the component rather than replace the entire mattress, and we reserve sole and complete discretion over that election. If we elect to replace the mattress or component, we will replace it with the model, version, color, or style available at the time of replacement, which may be different in certain respects than the original.

Any repair or replacement will not extend the original period of limited warranty, nor will it constitute the beginning of a new limited warranty period.

Mattress must be free of damage or stains to be approved for return.

Please provide the following photos with your mattress return request:

- tags on the mattress.
- the mattress itself and the base you have your mattress on

Send your request to cs@rssproducts.ca

The mattress must be used on the SleepChest™.

An incorrect base can void your warranty!